

# WHAT TO EXPECT WHEN ON SITE

As we prepare for your arrival, please note the below on

It is important to note that we remain incredibly vigilant and will retain necessary measures to ensure the continued health, safety and well-being of our valued customers, staff and suppliers.

## SAFETY FIRST

- PPE equipment will be worn by all staff to protect our customers, suppliers, and colleagues at Lane End, and we will continue to offer free to use hand sanitation stations throughout the site. We request that all customers and suppliers wear masks in public areas.
- We induct all staff returning to work and educate them about monitoring symptoms. Any employees with symptoms or those who came into contact with someone showing signs of COVID-19 will be required to self-isolate.
- Strict measures are in place to wash hands, wipe surfaces, and to adhere to our distancing rules.
- The highest food safety standards will continue to be maintained.
- An enhanced cleaning programme in public areas with an increased frequency in disinfection of high touch areas, will be continued.
- We have implemented the necessary steps to limit interaction between our customers and our team.

## WHEN ON-SITE

- When arriving on-site, your electronic room key will be pre-made, sanitised and available with limited interaction or exchange.
- We may ask you to check your temperature at the self-service station in reception. Track and Trace protocols are to be observed.
- We have cleaned your room using an enhanced cleaning regime and a highly effective sanitising product. Rooms are to be well-ventilated, where possible.
- The staff will enter or clean your room for the duration of use, daily. You will, however, be able to obtain additional and required items, upon request.
- Rooms will remain unsold and empty 24 hours after use, and will only be serviced once vacated.
- In the event of a fire, the danger of the fire supersedes the threat from the virus. A copy of our official risk assessment is available, upon request.



# Venue Information

## RECEPTION

Reception is open from 7am until 8pm with a night manager available throughout the night.

We accept all major credit cards.

You can check into your room from 2pm on the day of arrival and check-out is no later than 10am on the day of departure. Late check-out fees may apply.

## DINING AND BARS

A la Carte breakfast, only, will be provided in the dining rooms.

Just Eat and Deliveroo are available in the area, alternatively see local restaurant information below, for lunches and dinners.

Local Restaurants, in Lane End, are as follows:  
The Grouse and Ale – Pub / Restaurant  
Zafferano68 – Italian Restaurant / Pub  
Strawberry Grove – Café and Deli

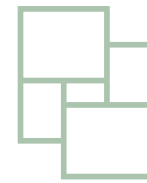
The Cedar Club bar will be open on certain days, only.

A vending machine located in reception is stocked and offers a limited variety of drinks, snacks and essentials for purchase.

## WI-FI

We offer free Wi-Fi throughout the site. Lane End benefits from its own private fibre optic link, providing superfast Wi-Fi and direct fibre broadband. The broadband fibre link is certified as 1GBps (2000MBps) from our server to the Virgin Media Data centre.

The speed you experience at Lane End depends on a number of factors including the speed of your device network card and the connectivity and speeds of devices at the other end of the network.



# Lane End

## OUTDOOR FACILITIES

Outdoor facilities include a 9-hole FootGolf course, two tennis courts, beach volleyball, 5-a-side football, 1 mile walking/jogging path and fitness trail.

## INDOOR FACILITIES

Public facilities, including toilets and lounge areas are open with guests kindly requested to remain considerate for the health and well-being of others when making use of these facilities.

The sauna, steam-room and changing rooms at the Cedar Club Gym, will however remain closed.

## MEETINGS, TRAINING, CONFERENCES, WEDDINGS &

Arrangements regarding prebooked meetings, training, conferences, weddings or special events will be communicated accordingly, by our Sales & Events team.

## LOCAL ATTRACTIONS

The top local attractions, to visit, are:

[Hughenden Manor](#)  
[Wycombe Museum](#)  
[The Rye Park](#)  
[Odds Farm Park](#)  
[St Lawrence's Church](#)  
[West Wycombe Park](#)  
[Hell-Fire Caves](#)